

HTALERT

A HOSPITALITY TECHNOLOGY NEWSLETTER

TOP STORY

[Is the NCR/Radiant Deal a Win-Win?](#)

The ink isn't yet dry on the NCR and Radiant deal, and the industry is already talking about how the merger will affect both companies' standing in the marketplace. Here's how each company is expected to benefit from the acquisition, plus the bottom line for hospitality end-users.

CASE STUDY

[POS Downtime a Distant Memory for Buffalo Wild Wings Franchisee](#)



With the help of a computer management system, Buffalo Wild Wings franchisee RAMB Co. has been able to reduce its system downtime to almost zero, and has experience the marked ability to improve customer satisfaction and manage costs.

LATEST NEWS

[You've been Breached...Should Police Inform the Public?](#)

A sudden string of credit and debit card number thefts in Huntsville, Texas have police weighing the risks associated with informing the public of credit card fraud.

[How UNO Consolidates & Manages Data for 150 Restaurants](#)

UNO selected Mirus' Enterprise Reporting System to consolidate data previously spread across a number of legacy systems.

[IHG Adds Windows Phone App to Mobile Portfolio](#)

The new Priority Club Rewards app for Windows Phone provides another mobile booking option for InterContinental Hotel Group's 58 million Priority Club members.

[Greenz: Calculator Tallies Calories for Customizable Salads](#)

Greenz Salads is leveraging a Web-based nutritional calculator to help guests to instantly tally caloric information for its popular "Build Your Own Salad" offering.

[MGM Finds Edge in Competitive Meeting Biz Market](#)

By rolling out Passkey's GroupMAX group booking technology across all its Las Vegas properties, MGM is now able to manage group reservations from one central location.

TECH INNOVATIONS

[Facebook App Turns Friends' Tips into Best-Priced Trips](#)

The Gekko Facebook app collects and organizes travel recommendations from Facebook friends, and introduces a one-click "request-a-deal" button which lets hotels and restaurants to reply directly with personalized offers.

FEATURED WHITEPAPER

[NEW! PCI and Remote Support: How Compliant are the Keys to the Kingdom?](#)

Unsecure remote access and control technology is the number one attack pathway for hackers. Is your data safe? IT security experts Enterprise Management Associates, explain how your remote IT support solutions may be damaging your PCI DSS compliance. [Download now!](#)

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LIVE EVENTS

[Jordan Zimmerman to Deliver Bold, Brash Keynote at Restaurant Executive Summit](#)

Jordan Zimmerman, founder of a brand-building firm that has helped set apart such brands as Papa John's and Boston Market, will help direct 2011 Restaurant Executive Summit attendees onto a path of leadership and success. [Learn more!](#)

ON-DEMAND WEB EVENTS

[The Age of Technology-Influenced Dining: Restaurants' Strategies for Success](#)

Compelling consumer research and an industry leading case study from Tasti D-Lite helps operators to understand what's really impacting the dining experience, and how they can respond by:

- Bridging the gap between the virtual and the physical
- Losing control without losing your business
- Staying relevant in an ever-changing social scene
- Using targeted marketing and real-time order influencing for measurable results [Download now!](#)