



Service

The Total Restaurant Support Provider

Service is all about money—it helps a restaurant to operate at the highest possible up-time. Down-time is expensive: an hour without the POS can cost a restaurant hundreds, even thousands of dollars. Frustrated servers and managers translate into bad customer service to your guests.

With 24-7, you can increase your profit levels by controlling daily costs and revenues and eliminating duplication work, freeing managers to spend more time generating sales and managing performance.

24-7 provides superior support services for both software and hardware. Highly trained and experienced technicians will remotely assist you in diagnosing and correcting a problem. Call histories are tracked and support clients can request email notification when a ticket is opened and closed or can access via the web.

Software Support:

- ALL clients receive support 24 hours a day, 7 days a week, 365 days a year
- Experienced technicians troubleshoot and resolve most issues on the spot
- Technicians located throughout the US can be on-site next day when needed

Hardware Support:

We offer Depot Exchange for clients under a support agreement that fits your needs.

Payment Processing

Choose smart payment processing with all the features needed for everyday transactions. Our innovative solutions help merchants streamline payment processing operations

- Free built-in processing technology
- Free 24/7 customer care and expert technical support
- Web portal with real-time transaction reporting, daily deposit details, and monthly statements
- Guaranteed continuous processing
- Advance funding for immediate access to working capital
- Easy enrollment in 24-48 hours
- Payment Card Industry Data Security Standard Compliance (PCI DDS)

We Support ALL MAJOR CREDIT CARDS

- With high-speed internet (IP) processing
- Competitive rates
- Prompt deposits and monthly statements



24-7 Hospitality Technology LLC

888-275-5735 www.247ht.com

“Since Schapps brought 24x7 on as our POS support team, we have had immediate responses to any issues, been kept well informed of industry trends in POS/new technologies, and your technical staff is nothing short of impeccable.”



Thank you so much for being an integral part of helping us to grow our business!”

Mark Moore, Director of IT
Buffalo Wild Wings
Schapp'e Enterprises, LLC



“Since 2004, 24-7 Hospitality Technology has been a lot more responsive than support vendors we used previously. When things went down, 24-7 has been responsive to any type of problem, day or night. Now we are looking forward to rolling out their onePOS software solution throughout our restaurant chains.”

Bob Kirshner, Controller,
J&A Food Service, Logan Roadhouse

“Since going with 24x7 in 2005, 24-7 has delivered what you promised through a commitment to a high level of service. Problems are quickly resolved so they don't affect our guests. As the owner, I don't have to spend my time on service issues. Instead, they are quickly handled between the GM's and 24-7's experienced staff.”



Cory Wilk, Owner
City Range Grille



I remember at my last property calling for service and having to wait hours for a response.

These guys answer quickly through a remote connection into the system instantly and can fix any problems. I would not hesitate to recommend 24-7; its products, people and service are fantastic.

Mark Diaz, GM,
Four Points by Sheraton, Kalamazoo, MI